

## ISO 29990:2010

# LEARNING SERVICES FOR NON-FORMAL EDUCATION AND TRAINING – BASIC REQUIREMENTS FOR SERVICE PROVIDERS



ISO 29990: 2010 is a quality management system standard for providers of education and training services.

ISO 29990 provides a unified model for a quality and professional mode of operation, as well as a common reference point, development and delivery of the specified programme.

### Why it is needed?

- With the ISO 29990 certification, the transparency and comparability of the various programs offered by the many providers are increased.
- ISO 29990 is not only useful for organizations looking for a reputable partner to work with, but it also ensure their consistency in providing quality services and improving organizational effectiveness.





#### **Advantages for Learning Service Providers**



- Outstanding performance during tendering work from official bodies.
- Globally marketability.
- Enhancement in internal quality potential.
- Transparently defined & documented processes.
- Enthusiastic and active trained experts participation in the development.
- Work on (PDCA) Cycle.

#### **Advantages for Learner**

- Adequate resources, including trainers with suitable competence, infrastructure and learning environment.
- Evaluating criteria for Education.
- Advanced & Authentic processes.
- Transparency/comparability of services.
- Assuring quality, transparency and comparability in educational institutions.

#### How Dynamic Safety can help you?

Our experienced team of global experts will guide you through the process, from on-site audits to certification. We will help you to identify opportunities and minimize potential risks.

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