



**DYNAMIC SAFETY**  
**PTE LTD**

**IRCA Ref : A17980**

## IRCA certified Lead Auditor – QMS 9001:2015 Training Course

The aim of this course is to provide students with the knowledge and skills required to perform first, second and third-party audits of quality management systems against ISO 9001, in accordance with ISO 19011 and ISO 17021, as applicable.

The seven learning objectives describe in outline what delegates shall be able to do by the end of the course. Delegates will need to demonstrate acceptable performance in all of these areas in order to complete the course successfully. The objectives are as follows:

Describe the purpose of a quality management system and explain the 8 principles of quality management.

Explain the purpose, content and interrelationship of ISO 9000, ISO 9001, ISO 9004 and ISO 19011.

Interpret the requirements of ISO 9001 in the context of the audit.

Describe the roles and responsibilities of auditors and lead auditors.

Plan and conduct an audit in accordance with ISO 19011, demonstrating ability to:

plan and prepare effectively

gather objective evidence, through effective interviewing, observation, sampling and note taking

analyse and interpret information in order to determine conformance with requirements.

Report the audit, including writing valid, factual and value-adding non-conformity reports.

Undertake audit follow-up activities, including evaluating the effectiveness of corrective action.

### Target Audience

Quality-Managers (QA/QC Personnel),

Engineers, Professionals, Technical Experts.

Document Controllers, Internal Auditors, Implementation Managers.

NBA / NAAC Coordinators & Consultants, Management System / ISO / TQM Consultants.

Students and Job seekers in Quality field /Abroad Placements /Career Development.

### Course Format

Course Program

Each day is divided into four sessions, two before lunch and two after lunch.

The first session precedes the mid-morning break and the second follows mid morning break.

The afternoon sessions are similarly divided.

Folders are divided into sections, one section per module.

All overheads and material given during the course will be provided in your folder.

The overheads are presented on the left hand side of the page and commentary, where appropriate is provided, on the right hand side of the page.

You will need to allow sufficient time to read and understand the notes which have been provided.

### Course Style

All sessions are delegate interactive and delegate participation is Encouraged. Delivery will include presentations by lecture, overhead and slide projection. There are numerous exercises and each activity is assessed as part of the overall candidature evaluation.

A model factory will be used and wherever possible practical illustrations will be given. All course presenters will have experience of QMS design and implementation, and have some experience of QMS certification and assessment.

A live audit in a host organization (or an audit role play) will take place on day 4 so as the delegates may demonstrate the skills learned and developed during the course.

**IRCA Registration:** TVE CERT is an IRCA registered Training Organization. This QMS Auditor / Lead Auditor ? ISO 9001:2008 (A17833) Training Course is registered by the IRCA

### Expected Prior knowledge

**Students are expected to have the following prior knowledge:**

Knowledge of the following quality management principles and concepts:

The Plan, Do, Check, Act (PDCA) cycle.

The relationship between quality management and customer satisfaction.

Commonly used quality management terms and definitions and the 8 Quality Principles as given in ISO 9000.

The process approach used in quality management.

The Model of a Process Based Quality Management System, the structure and content of ISO 9001.

Knowledge of the requirements of ISO 9001, which may be gained by completing an IRCA certified QMS Foundation Training course or equivalent.

Training Programs are handled by Highly Experienced and IRCA Qualified Lead Auditors.

The Batches once committed will not be cancelled

3 Fully Equipped Training Halls available at Trichy to carry out Multi Program at the same time.

**Course Period:** 5 consecutive Days (Start Time 09:00; Finish Time 18:00)

**Course Fee:** \$1200

**Exam:** There is a 2 hours close book exam on the final day (pass mark 70%)

IRCA Registered ISO 9001:2015 ,ISO 14001:2015 & OHSAS 18001 Lead Auditor Training Programs organized by TVE Certification Services Pvt. Ltd., India (IRCA Ref No: A17118) in cooperation with Dynamic Safety Pte Ltd in Singapore

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