

# Horizontal Surface Maintenance in Environmental Services (Level - 1)

### **COURSE OVERVIEW**

This entry-level course focuses on introducing participants to the various techniques, tools, and equipment used in horizontal surface maintenance. It provides a hands-on approach to understanding the key aspects of floor care and surface repair, aiming to develop participants' skills to carry out routine maintenance and repairs effectively.

#### **COURSE CONTENT**

- 1. Prepare for cleaning activities through the assembly and use of assigned tools, supplies, allocated PPE and appropriate safety signages.
- 2. Clean, vacuum and mop hard floor surfaces and/or carpets according to organizational procedures.
- 3. E Comply with the requirements of Public Utilities (Water Supply) Regulation 39.
- 4. Reinstate work area by collecting & disposing wastes and replenishing consumable cleaning supplies.
- 5. Report discrepancies in work activities to the supervisor.

#### WHO SHOULD ATTEND THIS COURSE?

The job role(s) / occupations that this unit would be relevant to may include the following parties related to / in the process industry:

- · Facilities Maintenance Staff
- Employees (Construction and Property Management Industry)
- Supervisors and Managers
- HR or Training Specialists
- · Industry-Specific Service Professionals

#### PRE-REQUISITES / ASSUMED SKILLS AND KNOWLEDGE

Learners are assumed to:

- 1. Have basic supervision skills
- 2. Have basic knowledge of the Singapore Workplace Safety and Health requirements
- 3. Have basic knowledge of Safety management system
- 4. Have basic knowledge of personal protective equipment (PPE)
- 5. Be able to follow written and oral work instructions
- 6. Be able to listen, read, speak and write English at a proficiency level equivalent to the Employability Skills System (ESS) level 3
- 7. Be able to manipulate numbers at a proficiency level equivalent to Employability Skills System (ESS) level 3.

**COURSE DURATION:** 9 Hours (Including 1 Hour Assessment)

**ASSESSMENT:** Written Test (MCQ) / Theory & Practical

**ATTENDANCE:** 100% Required

PASSING MARK: 75% each assessment Mode

CERTIFICATION: \*Upon successful completion of the course a Statement of Attainment (SOA) will be awarded

by Skills Future Singapore Agency (SSG)

**FUNDING**: SDF Funding available (subject to WSg Terms & Conditions)

**VENUE:** 1. 116 Lavender Street, #02-01, Pek Chuan Building, Singapore 338730.

(Or)

2. 48 Toh Guan Road East, #04-149 Enterprise Hub, Singapore 608586

**PRICE:** SGD \$250.00 + GST

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