

WSQ Emergency Response and Crisis Management Development and Implementation (ECM)

COURSE OVERVIEW

Implement and maintain the Emergency Response and Crisis Management (ERCM) covers the technical skills and knowledge on emergency response principles and introduce the techniques on the management of emergencies and crisis. Aim of this module is to equip learners with the technical skill and knowledge in implementing and maintaining the Emergency Response and Crisis Management.

COURSE CONTENT

A competent individual must be able to successfully perform the following:

- 1. Implement and maintain the ERCM framework
- 2. Execute emergency drills according to ERPs
- 3. Evaluate effectiveness of ERPs
- 4. Maintain communication with other parts of facility areas not affected by the incident
- 5. Maintain communication with the crisis management team during emergency incidents
- 6. Ensure readiness for external support if required

primarily, people who require such competencies are supervisors and senior/lead technicians working in the plant environment of the chemical and energy industry.

In this unit, learners can acquire the knowledge and competencies to implement and response to emergency and crisis using the principles and techniques of emergency response and crisis management.

WHO SHOULD ATTEND THIS COURSE?

This course aims to provide people already working in the process industry with the skills and knowledge required to Emergency Response and Crisis Management (ERCM). It is targeted at individuals who are currently supervisors or

senior technicians from the following sub-sectors:

- Chemical Production
- Oil & Gas Production
- Plant Construction
- Waste Management
- Energy Management

The competency unit would be appropriate for those with operational responsibilities.

PRE-REQUISITES / ASSUMED SKILLS AND KNOWLEDGE

Learners are assumed to:

- 1. Possess good knowledge in relevant organizational emergency response plans, procedures, policies and processes.
- 2. Possess good knowledge in emergency response concepts
- 3. Possess related training or work experience in a process plant
- 4. Be able to gather information and compile necessary data
- 5. Possess basic knowledge in decision making processes and models
- 6. Have communication skills using various methods and techniques

English language at proficiency equivalent to ESS Workplace Literacy Level 6

COURSE DURATION: 16 Hours (Including 2 Hours Assessment)

ASSESSMENT: Written Test & Case study/ Role Play / Theory & Practical

ATTENDANCE: 100% Required

PASSING MARK: 75% each assessment Mode

COURSE REFERENCE: TGS-2019503594

CERTIFICATION: *Upon successful completion of the course, a Statement of Attainment (SOA) will be

awarded by SkillsFuture Singapore (SSG)

*E-Cert Available

FUNDING: SDF Funding available (subject to WSg Terms & Conditions)

VENUE: 116 Lavender Street, #02-01, Pek Chuan Building, Singapore 338730.

PRICE: SGD \$350.00 + GST

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