



# WSQ Implement Incident Management Process (IIMP)

## COURSE OVERVIEW

This course covers the skills and knowledge required by the person in charge of a facility to implement the incident management process during an emergency incident in a processing facility. This unit covers the approach, structure, tools, processes, communication methods that can be utilized during an emergency incident.

## COURSE CONTENT

1. Interpret incident management approach and structure to ascertain the scope and severity of the emergency.
2. Utilize incident management areas and processes to implement emergency response strategies.
3. Utilize appropriate communication methods when managing an incident to control all internal and external resources.
4. Control and maintain the Incident management process to assess information on the status of the emergency
5. Undertake post-emergency evaluation and debrief.

## WHO SHOULD ATTEND THIS COURSE?

This course aims to provide people already working in the process industry with the skills and knowledge required to Design Implement Incident Management Process. It is targeted at individuals who are currently supervisors or senior technicians from all sectors such as:

- Process Industry
- Construction Industry

- Hospitality Industry
- Retail Industry
- Healthcare Industry
- Commercial Industry

The course would be appropriate for those with operational responsibilities.

## **PRE-REQUISITES / ASSUMED SKILLS AND KNOWLEDGE**

Learners are assumed to

Possess good knowledge in relevant organizational emergency response plans, procedures, policies and processes

Possess good knowledge in emergency response concepts

Possess related training or work experience in a process plant

Be able to gather information and compile necessary data

Possess basic knowledge in decision making processes and models

Have communication skills using various methods and techniques

ESS Workplace literacy and numeracy Level 5 and above

**COURSE DURATION:** 8 Hours (Including 1 Hour Assessment)

**ASSESSMENT:** Candidate will be assessed through various method such as written questioning, written assignment, case studies and oral questioning etc.,

**ATTENDANCE:** 100% Required

**PASSING MARK:** 75% each assessment Mode

**COURSE REFERENCE:** TGS-2022016787

**CERTIFICATION:** \*Upon successful completion of the course, a Statement of Attainment (SOA) will be awarded by SkillsFuture Singapore (SSG)

\*E-Cert Available

**FUNDING:** SDF Funding available (Subject to WSg Terms & Conditions)

**VENUE:** 116 Lavender Street, #02-01, Pek Chuan Building, Singapore 338730.

(or)

48 Toh Guan Road East, #04-149 Enterprise Hub, Singapore 608586.

**PRICE:** SGD \$259.00 + GST

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